

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

Atty LSN-36-1881
Dkt.

C# M#



SCAHILL

TC/A.U. 2626

Serial No. 10/52,024

Examiner: N. Lennox

Filed: January 21, 2005

Date: February 25, 2008

Title: IMPROVEMENTS IN OR RELATING TO INFORMATION PROVISION FOR CALL CENTRES

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

RESPONSE/AMENDMENT/LETTER

This is a response/amendment/letter in the above-identified application and includes an attachment which is hereby incorporated by reference and the signature below serves as the signature to the attachment in the absence of any other signature thereon.

☐ **Correspondence Address Indication Form Attached.****Fees are attached as calculated below:**

Total effective claims after amendment **14** minus highest number
previously paid for **20** (at least 20) = 0 x \$50.00 \$0.00 (1202)/\$0.00 (2202) \$

Independent claims after amendment **2** minus highest number
previously paid for **3** (at least 3) = 0 x \$210.00 \$0.00 (1201)/\$0.00 (2201) \$

If proper multiple dependent claims now added for first time, (ignore improper); add
\$370.00 (1203)/\$185.00 (2203) \$

Petition is hereby made to extend the current due date so as to cover the filing date of this
paper and attachment(s)

One Month Extension \$120.00 (1251)/\$60.00 (2251)
Two Month Extensions \$460.00 (1252)/\$230.00 (2252)
Three Month Extensions \$1050.00 (1253)/\$525.00 (2253)
Four Month Extensions \$1640.00 (1254)/\$820.00 (2254)
Five Month Extensions \$2,230.00 (1255)/\$1115.00 (2255) \$ 460.00

Terminal disclaimer enclosed, add \$130.00 (1814)/ \$65.00 (2814) \$

☐ Applicant claims "small entity" status. ☐ Statement filed herewith

Rule 56 Information Disclosure Statement Filing Fee \$180.00 (1806) \$ 0.00

Assignment Recording Fee \$40.00 (8021) \$ 0.00

Other: \$ 0.00

TOTAL FEE \$ 460.00☐ **CREDIT CARD PAYMENT FORM ATTACHED.**

The Commissioner is hereby authorized to charge any deficiency, or credit any overpayment, in the fee(s) filed, or asserted to be filed, or which should have been filed herewith (or with any paper hereafter filed in this application by this firm) to our Account No. 14-1140. A duplicate copy of this sheet is attached.

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NIXON & VANDERHYE P.C.
By Atty: Larry S. Nixon, Reg. No. 25,640

Signature: Larry S. Nixon

Adjustment date: 02/27/2008 HBELETE1
02/26/2008 HBELETE1 00000126 10552024
01 FC:1252 -460.00 OP

02/27/2008 HBELETE1 00000047 10522024

01 FC:1252

460.00 OP



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

SCAHILL

Atty. Ref.: 36-1881; Confirmation No. 1512

Appl. No. 10/5²~~5~~2,024

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For: IMPROVEMENTS IN OR RELATING TO INFORMATION PROVISION FOR CALL
CENTRES

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February 25, 2008 (February 24 being
a Sunday)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT

In response to the Office Action dated 09/24/2007, please amend the above-identified
application as shown below: